APPLICATION-CUM-SERVICE AGREEMENT FOR CITY BROADBAND
Retail / SOHO Subscription

v5

Name Of Company/Business:		Business Registration No.
Retail / SOHO Address (Installation Address)		Telephone No.
		Fax No.
Billing Address (if different from Business Address)		Telephone No.
		Fax No.
Name Of Applicant	NRIC/Passport No.	Designation
	Telephone No.	
	E-mail Address	

Retail / SOHO Package	Connection Fee	Monthly Payment	
512 Kbps / 512 Kbps (1 dynamic IP)	RM100	RM100	☐
1 Mbps / 1 Mbps (1 dynamic IP)	RM100	RM150	☐

NOTES

1. All plans are subject to a minimum subscription period of 1 year.
2. Retail package is only applicable to retail outlet or SOHO with maximum 2 PCs per outlet and not applicable to office setup.
3. Payment is subject to monthly basis in advanced of service rendered and SHTECH* has the rights not to activate the account or to suspend the internet access service if the payment is in default.
4. All payment should be made to **SETIA HARUMAN TECHNOLOGY SDN. BHD.**
5. SHTECH* will provide a UTP cable that connects to your retail outlet specific location as required.
6. All bandwidths are obtainable on best effort basis.
7. Plug and play basis. No modem required.
8. The customer will have to provide their own router to connect to City Broadband network.

Undertaking

I/We agree to be bound by the Terms and Conditions for Retail Services attached hereto subject to such amendments as may be notified to us by SHTECH* from time to time in such manner as SHTECH* may determine. We acknowledged that the minimum subscription period for City Broadband service is 1 year and we will be liable for a surcharge if we prematurely terminate the subscription. We confirmed that the information given herein by us is true and correct.

_____ _____

Applicant's Signature Date

FOR OFFICE USE ONLY

SHTECH* = SETIA HARUMAN TECHNOLOGY SDN. BHD.

_____ _____

Verifying officer Date

Name:

City Broadband, a division of Setia Haruman Technology Sdn. Bhd

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